



# MoliCare Premium Elastic Frequently Asked Questions

## 1 If I experience leakage, what should I do?

To prevent leakage, it's important to check you have the right size, the right absorbency and the pad is fitted correctly. With the right size, absorbency and fitting, the pad won't leak.

If you are used to wearing a MoliCare Premium Slip, the sizes are a bit different in the new MoliCare Premium Elastic, so you may need a different size. To help fit the pad correctly, follow the steps in the [Application Tips](#).

## 2 The pad looks thinner and lighter than the MoliCare Premium Slip, will it still absorb the same?

MoliCare Premium Elastic features the same core as the MoliCare Premium Slip, with the exception of the 8-10 drop products, where the absorbency has been increased.

MoliCare Premium Elastic has been tested to have an absorbency that is equal or more absorbent than the previous MoliCare Premium Slip.

## How do I apply the pad?

3 The MoliCare Premium Elastic has only two side panels and two tabs reducing application steps. However, it is a bit different to applying a MoliCare Premium Slip and like any change, might need some time to get used to. It's important to correctly apply a pad to prevent leakage. To see how to apply a pad and or troubleshoot, view our [Application Video](#) and [Application Tips](#).

## 4 Is MoliCare Premium Elastic the same size as MoliCare Premium Slip?

The sizes are slightly different, and due to the elasticity of the side panels, sizing is more flexible. Don't assume the sizing you used in the MoliCare

Premium Slip will be the same as the MoliCare Premium Elastic. To ensure you have the right size product, check your waist measurement.

If you can't measure your waist, you can tell if a product is too large if the tabs go past the wavy lines or cross over each other. If a product isn't the right size you may experience leakage.

## 5 The front panel looks narrower in the MoliCare Premium Elastic than the MoliCare Premium Slip – will this cause leakage?

No, the front panels on the MoliCare Premium Slip do not contain any fluff or super absorbent polymers and do not contribute to the absorbency function of the pad. The front panels are not required in the MoliCare Premium Elastic and this design helps improve skin integrity by reducing heat and sweat build up.

Leakage is prevented by the leakage guards that are in both pad designs.

## 6 The front panel looks narrower than the MoliCare Premium Slip, will this provide enough coverage?

Yes, the front panel will provide security and coverage. It's a little different to the MoliCare Premium Slip and may take a little getting used to. The elastic side panels that come around the body and adhere to the front provide security. The leakage guards in the pad ensure premium leakage protection.

## 7 I'm getting leakage at night, what do I do?

To prevent leakage, it's important to check you have the right size, the right absorbency and the pad is fitted correctly. With the right size, absorbency and fitting, the pad won't leak.



If you are used to wearing a MoliCare Premium Slip, the sizes are a bit different in the new MoliCare Premium Elastic, so you may need a different size. To help fit the pad correctly, follow the steps in the [Application Tips](#).

## 8 How do I fit the pad?

MoliCare Premium Elastic is a slightly different style of Slip pad and the pad will fit and feel slightly different to the MoliCare Premium Slip. Like any change, it might need some time to get used to.

To ensure correct fit, it is always important to measure the waist to find the right size and prevent leakage. If you can't measure your waist, you can tell if a product is too large if the tabs go past the wavy lines or cross over each other. Correct application is also critical for leakage protection, comfort and security.

To see how to fit the pad, see our [Application Video](#) and [Application Tips](#).

## 9 How firm should the pad be applied?

The pad should feel firm around the waist like firm fitting underwear, but not too tight. It's recommended to apply the side panel over a flat hand to avoid applying too tight. If the application is too tight, this may cause skin irritation and be uncomfortable.

If you are used to wearing the MoliCare Premium Slip, the MoliCare Premium Elastic should feel slightly firmer around the waist.

The side panels should not pass the wavy lines or cross over each other. This indicates the pad is too large and a smaller size is required.

To help with application, see our [Application Video](#) and [Application Tips](#).

## 10 Why is MoliCare Premium Slip being replaced by MoliCare Premium Elastic?

MoliCare Premium Elastic was designed to provide more benefits for both the person wearing the pad and the person applying the pad. These benefits include:

- Approximately 20% time saving in application enabling time for other activities
- Approximately 24% less physical stress for carers

with less strain on fingers, hands, arms and back while applying

- Faster and easier application that improves dignity for patients through less handling and disruption
- Improved patient comfort and fit with flexible elastic side panels.

## 11 Can I still order MoliCare Premium Slip?

MoliCare Premium Slip 6 Drop X-Small is the only remaining product in the MoliCare Premium Slip range. All other sizes and absorbency levels will transition to MoliCare Premium Elastic once the MoliCare Premium Slip stock has depleted.

## 12 Is pricing the same?

Yes. Per unit prices are the same however as some pack and carton sizes have changed, the total pack or carton price may be more than, or less than, before.

## 13 Where can I access more information on MoliCare Premium Elastic

[www.uslmedical.co.nz/molicare-elastics/](http://www.uslmedical.co.nz/molicare-elastics/) is a website with all the information you need to help you transition to the new Molicare Premium Elastic. It includes:

- Application videos
- Application Guides
- Fitting guides

If you need further advice or support, please contact USL Customer Care on 0800 658 814

